



IMPORTANT NOTICE: CYBERSECURITY INCIDENT INVOLVING CERTAIN TSRF INFORMATION

23 JUNE 2026

Transport Sector Retirement Fund (“TSRF” or “the Fund”) is writing to inform you of a cybersecurity incident involving unauthorised access to a limited set of operational files containing certain Fund-related information.

Based on current findings, the incident did not involve access to TSRF’s core systems, member database, administration system, billing system, claims system or payment systems.

The information relating to you that may have been included is: name, surname, computer number, identity number, email address and/or employer details.

Current findings indicate that no individual TSRF member banking details, bank account numbers, passwords, PINs, login credentials, financial transaction records or benefit payment details were exposed.

The information was contained in static operational files. It cannot be used to log into a TSRF member account, access any Fund system, initiate a payment, process a claim or interact with any Fund operational platform.

The Fund’s operational banking details appeared in certain affected records. TSRF confirms that the Fund’s banking details have not changed. Please treat any communication advising you of a change to the Fund’s banking details as suspicious. Do not make any payment to different banking details and do not act on any instruction to change payment arrangements unless you have independently verified the instruction directly with TSRF through official Fund channels.

Because personal information such as an identity number may be used in phishing, impersonation or attempted identity fraud, we recommend that you take the following precautionary steps:

- Be alert to unsolicited calls, emails, SMSs or WhatsApp messages asking for personal or financial information.
- Do not disclose your identity number, password, PIN, banking details or other sensitive information to anyone who contacts you unexpectedly.
- Do not click on suspicious links or open unexpected attachments.

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- Verify any communication claiming to be from TSRF through official Fund channels.
- Ignore any communication advising of a change to TSRF banking details unless confirmed directly with TSRF.
- Monitor your bank accounts and credit profile for unusual activity.
- Consider registering with the South African Fraud Prevention Service (“SAFPS”) for additional identity fraud protection.
- Consider contacting the major credit bureaus to enquire about placing a fraud alert on your profile.
- Report any suspicious communication claiming to be from TSRF, the Fund’s administrator or any Fund service provider immediately.

TSRF has not, at this stage, been informed of any misuse of your personal information. The Fund is notifying relevant regulators and will continue to monitor the matter.

We regret any concern this may cause. TSRF remains committed to protecting the personal information entrusted to it and to supporting affected members.

For any questions, please contact:

For enquiries: 087 405 6377

members@tsrf.salteb.co.za

<https://tsrf.co.za/>

Kind regards

Transport Sector Retirement Fund



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Board of Management: Mr M Mabaso (Chairperson of the Board) | Mr J Letswalo (Principal Executive Officer) | Mr M Ngoobo (Deputy Principal Executive Officer) | Mr A Kapeza (Chief Financial Officer) | Ms P Spentzouris (Chief Legal and Risk Officer) | Ms G Chauke (Chief Investment Officer) | Mr W Lekgoathi | Mr M Nkosi | Mr T Maloka | Ms Z Tshetu | Mr I Serithi | Mr M Nzama | Mr T Mopeli | Mr M Tshabalala