

STAYING IN TOUCH IS EASY, EVEN WHEN WALK-IN CENTRES CLOSE

28 JUNE 2021

MOVING TOWARDS A BETTER FUTURE



Dear Member

Due to the steep rise in Covid-19 positive cases everywhere and the adjusted level 4 lockdown announced by the President the **TSRF Walk-in Centres** will **close for walk- in members with immediate effect.**

- ✓ **The drop boxes at the Walk- in Centres will be available** for members to **"drop off" their claim forms** or any correspondence for the Fund. These boxes will be emptied daily, and staff will deal with any urgent problems/ issues. **Members will receive a sms to confirm that their documents were received.**
- ✓ Although the Walk-in Centres will be closed to see members face to face, **the Fund will continue to attend to members and it is business as usual.**
- ✓ **The Fund's Call Centre will operate as normal** and members are welcome to use any of the following channels to continue to contact the Fund:



011 544 8300 or



email members@rflipf-sanlam.co.za

Since the national lockdown many of our members are talking to us on our **Social Media platforms** too:



Facebook page [@Transport Sector Retirement Fund](#) or on



Twitter [@transport_fund](#)

The Fund will monitor the National State of Disaster and the Covid-19 statistics and will inform members when these Walk-in offices will re-open for walk-in members. We will be guided by the Government's response.

Until we meet again, stay strong, social distance, remain positive and take care of yourself and your loved ones. And remember: We stand in solidarity with you.

Regards

Joe Letswalo

Principal Officer

Transport Sector Retirement Fund